Desoutter

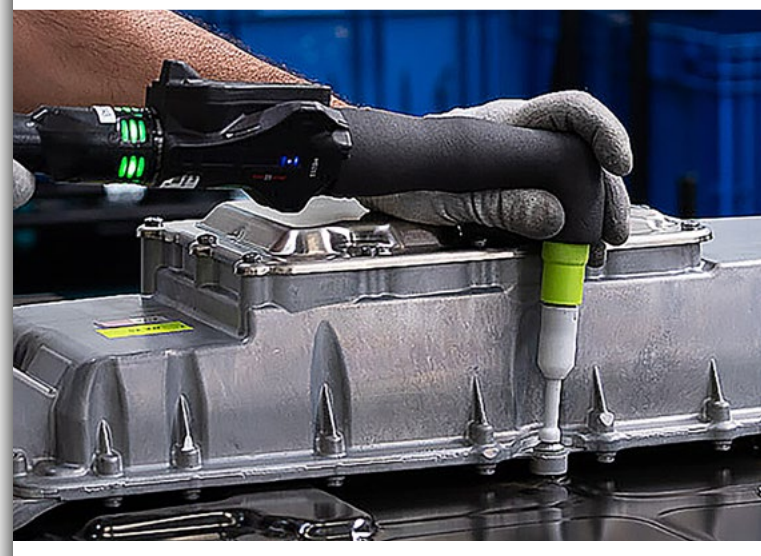
Industrial Tools



nex)))onar

INSTALLATION &
COMMISSIONING

EXPERT
SUPPORT



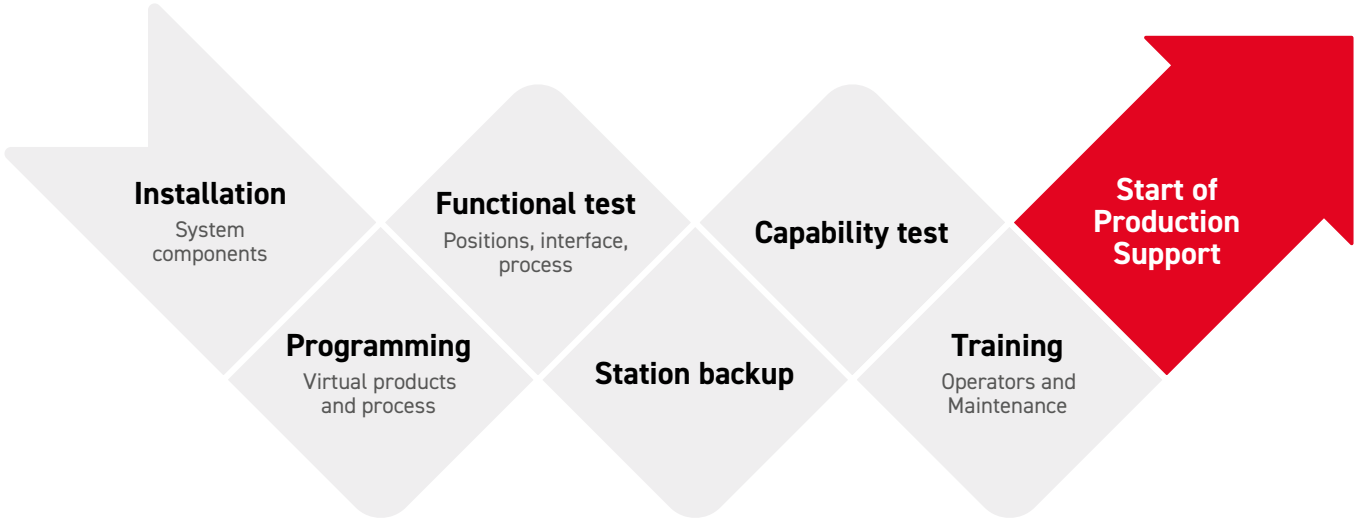
More Than Productivity

SERVICE

INSTALLATION & COMMISSIONING

» Desoutter Service, your partner for flawless installation and setup

A STANDARD PROCESS, REPLICABLE WORLDWIDE



HIGH QUALITY INSTALLATION

Desoutter Service technicians are trained on the entire ecosystem and leverage the Desoutter Support network to deliver high-quality installations on time.

CONSISTENT QUALITY WORLDWIDE

For our global customers, the Global Technical Lead assists technicians worldwide in applying the approved settings, providing uniform quality standards.

RIGHT FIRST TIME

The Desoutter Service technicians follow a standardised installation process to guarantee a high-quality setup, ensuring that no detail is overlooked.

FULL SUPPORT

From installation to production ramp up, Desoutter Service is on site to ensure a flawless start of production.

EXPLORE MORE OPTIONS

ON-DEMAND SERVICES

» Gain ownership through our dedicated training courses

Essential training

COURSE DETAILS

- ✔ Participants: up to 6 Persons
- ✔ Duration: 7 Hours
- ✔ Target Audience: people working with Nexonar system needing basic knowledge to report issues.

CONTENT

- ✔ Basics in Nexonar Measurement Technology
- ✔ Basics in the Assembly Scout configuration



EXPERT SUPPORT

» Efficiency and rapid response when you need it most

Remote Care

2 levels for an optimal answer to your needs.

Remote Care ACCESS

- ✔ Technical articles
- ✔ Remote support
- ✔ Unlimited Updates
- ✔ Preferential Upgrade rates

Remote Care PERFORMANCE

- ✔ Technical articles
- ✔ Priority remote support
- ✔ Unlimited Updates
- ✔ Unlimited Upgrades
- ✔ Early Access features
- ✔ Continuous learning
- ✔ Timed or unlimited

MAXIMIZED UPTIME

with the right expertise, at the right time

- ✔ Get support within 1 hour whenever the situation gets critical, wherever you are.
- ✔ Receive expert support on any part of the Ecosystem, anytime.

SECURED QUALITY

with error-proof assembly processes

- ✔ We help you maintain processes that deliver the expected quality.

INCREASED EFFICIENCY

- ✔ We handle the systems, acting right first time. You have the peace of mind required to focus on your production.
- ✔ We provide support with minimal CO_2 footprint by taking over remotely. Less travels, less emissions.

MINIMAL CO_2 FOOTPRINT

- ✔ We provide support with minimal CO_2 emissions by taking over remotely. Less travels, less CO_2 emitted.

On-site support

One-year on-site support

- ✔ Planned presence for proactive activities
- ✔ Prioritised response
- ✔ Urgent support
- ✔ Upfront organisation for quote and order

FASTER RESPONSE

- ✔ No quote or order needed for intervention.
- ✔ Priority service.

MORE EFFICIENT WITH REMOTE CARE PERFORMANCE

- ✔ Pre-analysis is conducted remotely.
- ✔ On-site technicians are prepared and ready to act.

LEARN MORE ON OUR WEBSITE

Advanced training

COURSE DETAILS

- ✔ Participants: Up to 6 Persons
- ✔ Duration: 14 Hours
- ✔ Target Audience: people dedicated to adapt the configuration of the Nexonar System.

CONTENT

- ✔ Basics in Nexonar Measurement Technology
- ✔ Evaluating the Camera Cluster
- ✔ Configuring the Assembly Scout
- ✔ Extended Knowledge in Interface Configuration
- ✔ Optional Modules. Max. 2 topics, to be agreed before the course: Augmentation Laser, Distance Laser, HoloLens, and other possible topics.

More Than Productivity

SERVICE
by Desoutter



English
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